



City of Bentonville
Water Resource Recovery Facility
Permit # AR0022403
1901 NE 'A' Street
Bentonville, AR 72712

Arkansas Department of Environmental Quality
5301 Northshore Drive
North Little Rock, AR 72118-5317

Please accept this document as notification of Violation of Permit # AR0022403 during the month of May 2020.

There was a significant rain event immediately prior to the sampling events on the week beginning May 18, 2020. Quality Control Standard exceeded the maximum limit on all CBOD analysis. The results were reported, but flagged as out of QC range. The data from this week brought the monthly average for CBOD over the limit in both pounds and milligrams per liter.

Investigation is underway to determine the cause of the error. Technicians are committed to eliminate any further quality assurance issues.

Regarding the high flow during rainfall events, the wastewater utilities department, led by Preston Newbill has contracted with a firm to inspect the entire sewer system for areas of inflow and infiltration. Reduction of infiltration will offset the impact of rapid growth in the downtown area on our facility.

The Water Resource Recovery Facility is working with Hawkins Weir in Phase 1 of an upgrade and expansion for the Bentonville Facility.

Staff and management at our facility are committed to the environment and strive for effluent results far below permit limits. All of our resources are dedicated to assure this error does not occur in the future.

Respectfully submitted,

A handwritten signature in cursive script that reads "Nancy Busen".

Nancy Busen, Manager
Bentonville Water Resource Recovery Facility
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